



SF Zoo & Gardens: 2020 *Health & Safety Plan*

Childcare and Camp Protocols (COVID-19) administered by
San Francisco Zoological Society & Gardens (SFZS), non-profit registered to
manage and operate SF Zoo & Gardens



Signage & Education: SFZS is committed to education

- ▶ “Social Distancing Protocols” posted throughout the Zoo’s gardens, including at public entry
- ▶ Non-touch zoological and informative signage posted throughout
- ▶ Outdoor, loud speaker provides up-to-date information
- ▶ SFZS personnel educated and informed:
 - ▶ Staff review “Social Distancing Protocols” posted throughout the Zoo
 - ▶ Post “2020 Health & Safety Plan” on Zoo website
 - ▶ Review SF’s “Best Practices for Childcare Providers”
 - ▶ Will wear Face Coverings and increase sanitary protocols



Personnel Requirements: SFZS is committed to a safe workplace

- ▶ Screen SFZS staff members for COVID symptoms
- ▶ Instruct SFZS staff members to wear face coverings at all times
- ▶ Provide staff sanitation areas & frequently disinfect staff areas
- ▶ Instruct a staff member who is required to go home if sick
- ▶ Instruct all Personnel not to come to work if sick
 - ▶ Frequent written reminders from HR team members
 - ▶ SFZS to post and distribute COVID-symptom checklist
 - ▶ Educate SFZS supervisors to watch for symptoms
 - ▶ Team leaders verbally review symptom list with staff members



“Pods”: Stable & Separate Groups

- ▶ Limit groups/pods to 10 children (if <5 yr) and 12 kids (if > 5yr of age)
- ▶ Teach “Social Distancing Protocols” in age-appropriate manner
- ▶ Two SFZS staff members per pod to encourage best sanitary practices
- ▶ Will use “circles” and other verbal guides to encourage distancing
- ▶ Keep children with the same group or “pod” each day
- ▶ Stagger playground time & similar activities, so no two groups are at the same place, same time
- ▶ Most activities outside unless incremental weather (alternative indoor spaces are identified and assigned to 1 group at a time)
- ▶ Childcare providers must enroll for three weeks



Symptom Screening for Children

- SFZS staff will ask caregiver and child about possible COVID-10 symptoms
- SFZS staff will take temperature with a “no-touch” (infrared) thermometer upon arrival
- SFZS staff will visually check child for signs of illness
- Children with symptoms will be sent home.
- SFZS staff will conduct screening through a plexi-glass screen & stand six feet away
- Children who pass the screening will wash their hands with sanitizer
- Children who develop fever or become ill will be separated from group and sent home.



Drop-off & Pick-Up Procedures

- ▶ Caregivers will be asked to wear face coverings during screening
- ▶ Initial screening and temperature checks will occur through a plexi-glass or caregiver's vehicle
- ▶ Will ask for same caregiver to drop and pick-up child
- ▶ Curbside pickup for caregivers in vehicles will be available
- ▶ SFZS staff will remain six feet apart from caregivers
- ▶ SFZS staff will greet and sign-in children in an outside area
- ▶ Plexi-glass screening is available for caregivers without vehicles
- ▶ Zoo is attempting to stagger drop-off and pick-up times



Face Coverings

- ▶ SFZS staff will wear face coverings at all times.
- ▶ Caregivers will be asked to wear face coverings during screening, drop-off and pick-up.
- ▶ Encourage children between 3 – 5 years of age to wear face coverings with adult supervision. (Younger children encouraged to attend on-line classes.)
- ▶ Require children 5 years and over to wear face coverings.



Hygiene & Sanitation

- ▶ 2 SFZS staff members per group will educate and encourage children about basic sanitary measures
- ▶ Encourage children to wash hands often with soap & water for 20 seconds
- ▶ Common areas will undergo additional cleanings and disinfections between groups
- ▶ Routine schedules are developed to clean high-touch areas
- ▶ Keep all cleaning materials out of reach of children



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